

OFFICE OF THE COMMISSIONER OF LABOUR, TELANGANA, HYDERABAD

No. E/COVID-19/2020

MEMO

Dated:16 -04-2020

Sub: COVID-19 – LOCKDOWN period from 22-03-2020 to 30-04-2020 – Redressal of grievances of Employees / Migrant Workers – State Level Help Desk – Certain Instructions to the staff of Help Desk - Reg.

Ref: 1) G.O.Ms.No.13, HM&FW (D) Department, dated: 21.03.2020.
2) G.O.Ms.No.45, General Administration Department, dated: 22.03.2020.
3) G.O.Rt.No.160, of Labour, Employment, Training and Factories (Lab.II) Department, dated: 23.03.2020.
4) G.O.Rt.No.161, of Labour, Employment, Training and Factories (Lab.II) Department, dated: 28.03.2020.
5) G.O.Rt.No.164, of Labour, Employment, Training and Factories (Lab.II) Department, dated: 30.03.2020.
6) Government memo no.1244/Lab-I/A1/2020, dated: 30.03.2020.
7) G.O.Rt.No.167, of Labour, Employment, Training and Factories (Lab.II) Department, dated: 13.04.2020.

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The attention of Assistant Labour Officers mentioned in the address entry is invited to the references cited wherein the Government of Telangana has issued directions to take steps to help solve the grievances of workers regarding Payment of Wages and also to mitigate the hardship faced by the Migrant Labourers. They shall perform the following functions.

1. The Help Desk shall function from Office of the Commissioner of Labour at state level and the grievances of stakeholders received in mail address Covid19colts@gmail.com shall be sorted out and processed to District officers concerned immediately.
2. The Help Desk shall coordinate with other state governments and also District Nodal Officers for settlement of grievances with regard to wages and Migrant Workmen related issues.
3. The grievances received through Whatsapp (Help Desk Mobile No.9492555379) shall also be processed to District Officers and District Collectors on time.
4. The Help Desk shall function under the supervision of Sri R. Chandrasekharam, Joint Commissioner of Labour, Rangareddy Zone, and State Coordinator, Interstate Migrant Workers Welfare. The duty chart of Officers is annexed.
5. Work Distribution will be assigned by Joint Commissioner of Labour, Head Office.

Therefore, they are requested to attend the work attentively until further orders.

**Sd/- Ahmad Nadeem
Commissioner of Labour**

To
Sri/Smt./Kum.

1. S. Archana, Assistant Labour Officer, Circle No.03, Hyderabad.
2. P. Sarala, Assistant Labour Officer, Circle No.12, Hyderabad.
3. M. Raju, Assistant Labour Officer, Circle No.13, Hyderabad.
4. Lavanya Latha, Assistant Labour Officer, Circle No.17, Hyderabad.
5. K. Neeraja, Assistant Labour Officer, Circle No.23, Hyderabad.
6. K. Kiran Kumar, Assistant Labour Officer, Circle No.25, Hyderabad.
7. Lachi Reddy, Assistant Labour Officer, Circle No.35, Hyderabad.
8. K. Prasad, Assistant Labour Officer, Circle No.36, Hyderabad.
9. K. Vineela, Assistant Labour Officer, Balanagar.
10. R. Renuka, Assistant Labour Officer, Nacharam.

Copy to:

1. The Joint Commissioner of Labour, Rangareddy Zone and State Coordinator, Interstate Migrant Workers (Welfare) for information.
2. The Joint Commissioner of Labour, Hyderabad (T.Cs.), for information.

Joint Commissioner of Labour